



## Office for People With Developmental Disabilities

ANDREW M. CUOMO  
Governor

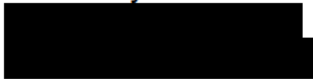
THEODORE KASTNER, M.D., M.S.  
Commissioner

ROGER BEARDEN, J.D.  
Executive Deputy Commissioner

### **VIA USPS CERTIFIED MAIL & EMAIL**

June 30, 2021

Paige Bond, Executive Director  
Community Action for Human Services, Inc.



Jennifer J. Horsley, President, Board of Directors



Dear Ms. Bond and Ms. Horsley:

The purpose of this letter is to formally notify you that Community Action for Human Services, Inc. (CAHS) was placed on Early Alert effective June 18, 2021, due to significant Division of Quality Improvement (DQI) programmatic concerns. In order to ensure that individuals with developmental disabilities in New York State receive appropriate services and protections, the Office for People With Developmental Disabilities (OPWDD) has established an internal Early Alert Committee. The purpose of the Early Alert process is to monitor the performance of a provider that has been unable to sustain compliance with applicable laws and regulations and/or has significant fiscal issues that may affect the health and safety of individuals receiving services. OPWDD has placed your agency on Early Alert due to the following concerns:

- On March 9, 2021 a survey occurred at the Intermediate Care Facility operated by your agency located at 2225 Lodovick Ave in the Bronx, NY. Significant deficiencies were identified during the physical plant inspection resulting in a declaration of Immediate Jeopardy. Conditions required the immediate relocation of the individuals to an alternative location. A follow-up survey conducted from 5/20/21 to 6/2/21 at the alternate location utilized by the facility revealed that the agency failed to implement their plan of corrective action from the 3/9/2021 survey. This inaction resulted in repeat survey findings and the reissuance of a second adverse action due to the lack of implementation of a plan of correction.

While on Early Alert, OPWDD will monitor the Agency's progress and will determine whether your agency has the ability to remedy the deficient practices and sustain compliance going forward. While in Early Alert status, OPWDD will not consider any Agency requests for expansion of services and may suspend any expansion that is in process.

Representatives from OPWDD will meet with agency leadership and the Board of Directors to further discuss the Early Alert process and OPWDD's expectations. This meeting will be scheduled at a time that is convenient for the Board. If you have any questions prior to the meeting, please contact Brian O'Donnell at (518)- 518-474-3625.

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Executive Office

44 Holland Avenue, Albany, New York 12229-0001 | 866-946-9733 | [www.opwdd.ny.gov](http://www.opwdd.ny.gov)

Sincerely,



Leslie M. Fuld

Deputy Commissioner

Division of Quality Improvement

cc: Board of Directors  
Theodore Kastner, Commissioner  
Roger Bearden, Executive Deputy Commissioner  
Tammy Devine, Deputy Director, Division of Quality Improvement  
Brian O'Donnell, Statewide Director, DQI, Bureau of Program Certification  
Barbara Van Vechten, Statewide Director, Incident Management and Continuous  
Quality Improvement Units  
Karisa Capone, Director, Incident Management Unit  
Richard Cicero, Director of Internal Controls  
Abiba Kindo, Deputy Commissioner, Service Delivery - Regional Offices  
Deborah Ellis, Statewide Operations Director  
Willow Baer, General Counsel  
Joanne Howard, Director, Fiscal Reporting and Data Analysis  
Earl Jefferson, Director, Central Operations  
Delia Tucker, Director, Region 4  
Josh Olsen, Deputy Counsel, Counsel's Office